

**Corrigendum1 to Tender Ref No- NTA/2018-19/008 Tender ID: 2019 NTA 453764 1**

The tender document is modified/explained (wherever applicable) as under:

Clause No.	Existing Description	Modification/Explanation
Bid Document Part I Page 4 to 18	Existing	These are General Conditions of contract. No change is accepted. However relevant clause applicable to CCTV services will only be applicable which will be discussed with successful bidder.
Clause 4.1 Other Terms & conditions of the Tender of Bid Document Part-II page-21	...The bidder should enclose bid security (EMD) of INR Rs 2,25,000 (Rupees Two Lakh and Twenty Five Thousand Only)in form of Demand Draft /online drawn in favor of DG NTA, Noida. The tenders without EMD shall be summarily rejected. No exemption for EMD will be entertained. The successful bidder shall be required to deposit performance security in form of bank guarantee valid for a year, equal to ten percent (10%) of total contract value (inclusive of taxes) of each examination within 15 days from the date of the award of the work. The EMD of the unsuccessful bidders shall be returned without interest after award of work to the successful bidder. The EMD of the successful bidder shall be returned only after the signing of the contract along with performance security deposit. The EMD stands forfeited in case the bidder withdraws or amends his bid after submission of tender document.....	...The bidder should enclose bid security (EMD) of INR Rs 2,25,000 (Rupees Two Lakh and Twenty Five Thousand Only)in form of Demand Draft/FDR /online drawn in favor of DG NTA, Noida. The tenders without EMD shall be summarily rejected. No exemption for EMD will be entertained. The successful bidder shall be required to deposit performance security in form of bank guarantee valid for a year, equal to ten percent (10%) of total contract value of each exam (inclusive of taxes) of each examination within 15 days from the date of the award of the work. The EMD of the unsuccessful bidders shall be returned without interest after award of work to the successful bidder. The EMD of the successful bidder shall be returned only after the signing of the contract along with performance security deposit. The EMD stands forfeited in case the bidder withdraws or amends his bid after submission of tender document.....
Clause 4.2 Point 7 Other Terms & conditions of the Tender of Bid Document Part-II page-23	Time schedule for various activities should be strictly adhered to by the firm/agency.  (i) A penalty at the rate of 300% per day per examination centres approved by NTA for any non-functioning camera will be imposed on the firm. Penalty can also be enhanced if deemed fit by NTA. (ii) In case of any irregularity noticed in execution of assigned work, the penalty levied by NTA will be final and binding on the firm. (iii) In case the successful bidder fails to complete the job, the remaining portion of the job will be got done from the market at the risk & cost of the contractor in addition to the	Time schedule for various activities should be strictly adhered to by the firm/agency.  (i) A penalty at the rate of 300% per day per examination centres approved by NTA for any non-functioning camera ( 1 camera equal 24 candidates) will be imposed on the service provider. Penalty can also be enhanced if deemed fit by NTA. In case of refusal/partial provision on the part of service provider to provide CCTV services at a particular centre, <u>a penalty of 500% of that particular centre subject to the minimum count</u>

	penalty as mentioned at 7(i) above and the security deposit money will also be forfeited.	<u>of billing , 120 candidates or 24 candidates as applicable will be levied.</u> (ii) In case of any irregularity noticed in execution of assigned work, the penalty levied by NTA will be final and binding on the firm. (iii) In case the successful bidder fails to complete the job, the remaining portion of the job will be got done from the market at the risk & cost of the contractor in addition to the penalty as mentioned in the clauses above and the performance guarantee will also be forfeited.
Clause 4.2 Point no 9 of Bid Document Part-II page-23	The Service Provider will depute his representatives, who will remain present to ensure proper working of the system, till the completion of examination and Service Provider has to provide adequate number of operator in control room situated at the office of NTA, Noida.	Regarding manpower requirement at Control Room at NTA Noida, Clause 5 point 25 of Bid Document Part-II page-26 will be applicable.
Clause 4.2 Point no 11 of Bid Document Part-II page-23	The number of cities/cameras for providing the live CCTV Systems can be increased or decreased at any stage till the completion of contract to the extent of 30% of total contract value during the currency of contract.	The number of cities/cameras for providing the live CCTV Systems can be increased or decreased at any stage till the completion of contract as per requirement for the conduct of each exam.
Clause 5, Point no 5 of Bid Document Part-II page-25	...The software used for viewing of live CCTV Feed should be programmable...	Programmable software to ensure different aspects are visible to officials in control room at NTA Noida on exam day. Details will be shared with successful bidder.
Clause 5, Point no 11 of Bid Document Part-II page-25	The bidder will have to provide the internet connectivity & uplinking facility without interruption for live viewing of conduct of examination centres.	Bidder to ensure at least 90% live camera feed is available at control room Noida at all times during the entire duration of examination.
Clause 5, Point no 12 of Bid Document Part-II page-25	The successful bidder will handover the recording of live CCTV footage after conduct of exam to NTA at the end of each day of exam.	The successful bidder will handover the recording of live CCTV footage after conduct of exam to NTA within three days of the conduct of each exam.
Clause 5, Point no 14&23 of Bid Document Part-II page-25,26	During the period of examination streaming facility shall not be interrupted due to any technical fault, etc., and the Service Provider shall take due care of functioning of CCTV Color Cameras with adequate backup during the conduct of examination in the time period mentioned in the Work Order.	Number of Live cameras to be within the required SLA as per point no 11 clause 5 scope of work(as amended)
Clause 5, Point no 18 of Bid Document Part-II page-25	Computer/ Laptop and manpower will be provided by the service provider in Main Control Room, NTA/NOIDA . <u>The internet facility only for Control Room at NOIDA will be provided by NTA.</u>	Computer/ Laptop and manpower will be provided by the service provider in Main Control Room, NTA/NOIDA . <u>The internet facility for live viewing at Control Room at NOIDA will be provided by the bidder.</u>

Clause 5, Point no 21 of Bid Document Part-II page-25 &26	The bidder will have to install one camera for every 24 candidates and at least one camera at the entrance and one camera at the control room at the exam centre. In addition to the above, camera(s) may have to be installed at other locations of the exam centres like corridors, stairs etc so as to cover all the areas connected with the exam of that centre.	The bidder will have to install one camera for every 24 candidates and at least one camera at the entrance and one camera at the control room at the exam centre <u>and at least one camera near frisking area</u> . In addition to the above, camera(s) may have to be installed at other locations of the exam centres like corridors, stairs etc so as to cover all the areas connected with the exam of that centre.
Clause 5, Point no 24 of Bid Document Part-II page-26	All Live streaming must also be recorded on Service Provider's secured central server as well as on local devices. NTA may provide its own server to host the data, and in such a case the cost of service shall be reduced accordingly.	Recording can be done locally by the bidder
Clause 6 Qualification Criteria of Bid Document Part-II page-27	<b><u>ISO Certifications:</u></b> The bidder should have following valid ISO certifications as Service Provider for CCTV services: ISO 9001:2015: Quality Management System (QMS)	<b><u>ISO Certifications:</u></b> The bidder should have following valid ISO certifications as Service Provider for services :  ISO 9001:2015: Quality Management System (QMS)
<b>Clause 8.5</b> of Bid Document Part-II page-28	8.5 Financial evaluation and award criteria: 1. The Financial bid of the bidders who are declared technically suitable shall be opened at this stage and shall be taken up for financial evaluation. The bidder with the lowest cost per candidate (L1) as per Annexure –IX will be adjudged as lowest bidder in that particular zone and will be considered for award of contract for that particular zone. 2. In case the same bidder is L1 for more than one zone, then the higher ranked bidders of that particular zone may be considered for award of contract for that particular zone on L1 rates subject to capacity and capability of the bidders. 3. NTA reserves the right to award the contract one or more bidders in view of operational considerations.	As per Revised Annexure IX
<b>Annexure-IX</b> (Rate Schedule) of Bid document Part-II, Page-41	Existing	As Amended. Revised Annexure –IX is enclosed.
Additional Clause		
<b>Clause</b>	<b>New /Additional clause</b>	<b>Description</b>
<b>Clause 5</b> Scope of Work Bid document part II	Point no 35	The bidder will have to install cameras of 1080p or 2 megapixel IP based CCTV cameras in the Exam Centre for viewing and recording.

In addition to the above any other relevant details will be shared with the successful bidder .  
Other clause(s) of the tender document will also stand modified mutatis mutandis.

**Director (Proc)**

## REVISED ANNEXURE – IX

### Schedule of Rates

**FOR HIRING OF I P BASED CCTV CAMERA SYSTEMS FROM REPUTED & EXPERIENCED AGENCIES/FIRMS FOR PROVIDING LIVE CCTV SURVEILLANCE ON TURNKEY BASIS (For remote live viewing through internet) IN EXAMINATION CONDUCTED BY NTA IN CENTRES ALL OVER INDIA**

Dated: \_\_\_\_\_

The Director General  
National Testing Agency  
NOIDA-201309

After having gone through the terms and conditions as enlisted in the tender document for **HIRING OF I P BASED CCTV CAMERA SYSTEMS FROM REPUTED & EXPERIENCED AGENCIES/FIRMS FOR PROVIDING LIVE CCTV SURVEILLANCE ON TURNKEY BASIS (For remote live viewing through internet) IN EXAMINATION CONDUCTED BY NTA IN CENTRES ALL OVER INDIA.** I/We accept all the terms and conditions of the tender document and quote our lowest rates for the same as under:

We offer our lowest offered rates for the required job i.e. **Live Webcasting and recording of Examination Centres and Central Control Room Management with supply of recording** all over India, as per scope of work of the tender are as under:

S.No.	Number of candidates and Number of Exam Days	Minimum Guaranteed number of candidates per centre	Number of Centres and average number of candidates per centre	Weight C1	Rate per candidate (in Rupees) C2	Total C3=C1*C2
1	15 lakhs in One Day	120	Upto 3000 centres and average 500 candidates per centre and candidate range per centre of 120 to 1500	46		
2	Upto 4 lakhs in One Day	24	Upto 600 centres and average 576 candidates per centre and candidate range per centre of 24 to 3500	12		
3	Upto 8 lakhs in Two to Four Days	24	--do--	18		
4	More than 8 lakhs in Five Days or more	24	--do--	24		

Rate of Tax.....%

Note :

1. These rates are to be quoted for one year and extendable by year on year for two more years (total 3 years) subject to satisfactory performance.
2. The rates quoted in C2 shall be exclusive of taxes.
3. The bidders have to necessarily quote for all the components .The bidder will be selected from amongst the bidders whose total of C3 for all the four components is lowest.
4. In case the number of candidates in a Centre is less than 24 or 120 then for provision of cameras and billing/ invoicing the number of candidates for that Centre will be taken as 24 or 120 candidates as the case may be. Penalty wherever applicable will be levied accordingly.

**Signature of owner/authorized Officer of the firm/agency**  
**Name**  
**Address with seal of the Firm**

Place: \_\_\_\_\_

Date: \_\_\_\_\_